



Alison Hadley
Senior Consultant
Product, Project & Technology



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Alison is a highly capable project manager with an exemplary track record of delivering effective process improvement and implementation to organisations across a broad range of sectors, including retail, utilities, travel and technology.

Alison excels in managing complex and high-value projects, from initial planning to final go live, at any stage, to deliver on time and within budget.

She is extremely well organised and methodical, experienced in the development and leadership of IT change management and recovery projects.

With a comprehensive end-to-end understanding of the project management process and all relevant methodologies, Alison provides clients with advanced problem solving, decision making and communication skills that improves existing approaches, add value and maximise profitability.

Her experience encompasses extensive 3rd party stakeholder management, risk and issue management and networking.

Alison has proven expertise in:

- Project planning and delivery
- PRINCE2 methodology
- Agile and Waterfall methodologies
- Managing to tight deadlines and budgets
- Delivery of CRM, procurement & vendor management
- Service delivery
- Recovery projects
- HR application implementations

Key achievements include:

- *Delivered the successful implementation of the internal reward & recognition system for Anglian Water employees*
- *Managed the development of the Customer Debt Movement Report, in line with OfWat requirements and timescales*
- *Managed the airport customer self service transformation program for TUI, delivering online check-in operational readiness of all Thompson Airways airports*
- *Delivery of an integrated in store customer couponing solution which generated 1.1million in gross margin*



Alison Hadley is part of a multi-disciplinary team of strategy, execution and growth experts.



Think

Our Strategy and Leadership team are experts in helping clients develop successful digital strategies



Execute

Our Product, Project and Technology team are experts in helping clients successfully execute their digital strategy



Grow

Our Business Acceleration team are experts in helping clients grow at pace.



End-to-end or specific needs. Our team is structured to provide the exact skills you need



A 'think + do' approach. With expertise, methods and networks to rapidly deliver tangible business benefits



A collaborative, pragmatic, and flexible culture. Sharing insights and expertise to bring the best to our clients